



## **Part Time Customer Service Representative**

Turning Point for God is the radio and television ministry of Dr. David Jeremiah, senior pastor of Shadow Mountain Community Church. It is an international ministry with a vision to reach every language group in the world with the Gospel and the teachings of God's Word. From a modest beginning thirty-seven years ago, Turning Point is now accessible by 2.5 billion people worldwide every day through radio, television, and the Internet.

#### **Position Summary:**

This candidate will be responsible for answering calls and assisting the Customer Service department in filing, data merging, and verifying addresses of incoming/outgoing mail. They may also assist in processing mail requests and keying data into our data base.

#### **Essential Functions:**

- Answering calls
- Reading and processing mail requests
- Emailing and/or calling our members
- Keying data into our Windows-based data base
- Accurately communicating information
- Other projects as they arise

# **Qualifications:**

- Excellent communication skills
- Attention to detail
- Ability to type 50+ words per minute with 98% accuracy
- · Familiar with Windows Office Suite
- Familiar with 10-key
- Team player
- Strong work ethics
- Quick learner
- · Bilingual in English and Spanish preferred but not required
- Part-time position—Monday-Friday 6:00am—11:30am or 10:30am-4:00pm

### Other Requirements:

- Position is at Turning Point International Headquarters in Lakeside, CA
- Must be a like-minded believer and share our passion to deliver the unchanging Word of God to an ever-changing world

Please email your resume, cover letter and Christian testimony to jobs@davidjeremiah.org